

**VIVEK HOSUR**

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**Career Objective:**

To pursue a successful career in Networking domain, adding value to the growth of organization along with my technical knowledge enhancement and professional growth.

**Professional Summary:**

* Total experience of 3.2 years with 1 year of experience in software development and implementation..
* 2.2 years of IT Network experience in CISCO routing and switching.
* Configuring and troubleshooting of leased line, VSAT links, ISDN related issues
* Monitoring the networks by using the Tools like Remedy, Netcool as NMS tool, Xshell –for SSH and Telnet login.
* Responsible for deploying and configuring branches to MPLS using remedy, ITSM, voyence , APG, RIM tools.
* Sound knowledge in routing protocols like OSPF, EIGRP, and RIP.
* Internetworking basics, troubleshooting OSI and TCP/IP suite.
* Implementing IP addressing scheme, IP services and Sub netting.
* Configure and troubleshooting RIP, RIPv2, OSPF, EIGRP.
* Implement, verify and troubleshoot NAT , access-lists and point to point protocols

**Professional Certification and Training:**

* **CISCO CERTIFIED NETWORK ASSOCIATE , CSCO ID :-CSCO12277588**
* Currently Undergoing CCNP Training.

**Education Details:**

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| **Qualification** | **College/University** | **Duration** | **Aggregate** |
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| B.E | Vivekananda Institute of Technology, | 2005-2009 | 61.1 % |
| Information Science | VTU-Belgaum |  |  |
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| PUC | Govt PU college Kolar, PU Board- | 2003-2005 | 70% |
|  | Karnataka |  |  |
|  |  |  |  |
| SSLC | Chinmaya Vidyalaya, KSSEB-Karnataka | 2002-2003 | 89.9 % |
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**Professional Experience**

**Organization: DIMENSION DATA** through Sequel Mynd Solutions.

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| Client | : State Bank of India Groups. | Duration | : February 2013 to till date. |
| Designation | : Service Desk Associate | Role | : Network Engineer |

**Roles & Responsibilities**

* Working as a shift lead wherein we have to resolve incident or request tickets or queries of the client or the vendor and revert back.
* Configuring & monitoring of Network Equipment like Cisco Router-1751,1841,3845 series, Cisco L1 Switch 2960,2950 at Branch site, Cisco L2 switch 3550,4506 at CAP Site.
* Create login credentials for the FE using CISCO TACACS server.
* Generating and analyzing reports of bandwidth utilization on request by the IT heads for various branches and intercity links.
* Experience in handling various tools such as REMEDY, OLD CONCORD, NEW CONCORD, NET COOL, APG, CARE, ITSM, DASHBOARD SMS GENERATOR, ATM DASHBOARD, etc.
* Monitor and troubleshoot Leased line Circuits for ensuring maximum uptime of circuits.
* Check for WAN or LAN issues if any by getting into the particular interface such as, input errors, reliability, receiving or transmission load & crypto issues.
* Check whether the link is flapping and also check whether the QOS has been implemented or not, & giving the extended ping to the (DC) data center checking intercity links for high utilization or load.
* Login into the CAP (CITY AGGREGATION POINT) router which are the short range branches situated in the bigger district points where all the routers of that particular region are connected to it, at the cap end again we check for cap end reliability.
* Troubleshooting on BVSAT, AAA, QOS, NTP, ISDN, LL, SNMP, SSH and IPSEC.

**Organization:** N**ANOTECHNOLOGIES**

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| Client | : Nanotechnologies | . | Duration : Feb 2012 to Feb 2013 |
| Designation | : Network support Engineer | |  |

**Roles & Responsibilities**

* L1 engineer taking calls of customer and responding to the issue facing in their network.
* Closing of the calls of the customers as assigned to us.
* Supporting new sites configuration including LAN setup.
* Coordinating with Service providers on internet based issues.
* Supporting like installing software to the Customer PC’s and desktop issues.
* Coordinating with Customer Support team for a smooth function of customer services
* Follow up with ISP’S in case of line problems by way of providing details of stand-by lines/equipments to reduce the impact

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**NON NETWORKING EXPERIENCE:**

**Organization: Tarka Infotech Pvt Ltd**

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| Client | : Enercon Asia Pacific . | Duration | : Sept 2010 to Aug 2011. |
| Designation | : Trainee Programmer | Role | : Software Developer |

**Roles & Responsibilities**

* Involved in the development and customization of software products.
* Explaining the developed products to the end users and providing training and necessary documentations and troubleshooting the customized issues.
* Management of the product implementation stages by coordinating with customer project coordinator and management team until project signoff.

**Personal Details:**

**Name** : Vivek Hosur

**Father’s Name** : Mr. Hosur Vadiraj

**Hobbies & Interests** : Reading Novels, Cooking

**Date of Birth** : 06-Jan-1988

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